



TERMS OF SERVICE

By placing an order, you declare that you are of age and that you know that smoking a pipe can be harmful to our health. You acknowledge that you will be personally responsible for any resulting health damage and will not hold WRPIPES liable at the time of purchase or at any later time.

OFFERS AND CONCLUSION OF CONTRACT

The offers in the shop are binding. This does not apply to articles ordered in the meantime but not yet marked as „reserved“. Your order will be confirmed by e-mail.

The articles will be reserved for you for 14 days afterwards.

PRICES

The prices are exclusive tax, plus shipping and delivery costs.

Foreign import duties and taxes are at the expense of the customer.

PAYMENT BY ADVANCE PAYMENT

In order to simplify the transaction, I am happy to wait for your bank transfer to the bank account specified in the order confirmation. I do not offer another payment method.

LATE PAYMENT

If you let the 14-day reservation period pass, which I regret, of course, this will be without consequences for you. The articles are then offered elsewhere again.

DELIVERY TIME

Your items are usually shipped within 1 week after receipt of payment and are insured.

SHIPPING DAMAGE

Damage caused by the transport must be claimed immediately after receipt by the carrier.

COMPLAINTS

Must be asserted within 10 days of receipt of the goods in written form with justification.

REVOCAION

If the items do not meet your expectations, you have the right to return them within 7 days of receipt, of course only in the unused (unused) state. The revocation must be in writing. The return shipment with insured shipping is at your expense. The purchase amount excluding shipping costs will be returned immediately after receipt of the return. I point out that in the event of damage, any resulting impairment can be withheld.

EXCLUSION OF REVOCATION

Excluded from the revocation are items that have been custom-made to customer specifications or tailored to the needs of the customer.

WARRANTY

Each pipe is warranted for 2 years for defects in workmanship and materials. This excludes normal wear and tear, wear and tear, structural changes and improper handling.